

Exemplary Practice Award -- Dialysis Nurse Bob Terrien



Robert “Bob” Terrien, LPN has cared for dialysis patients in hospitals, homes and dialysis clinics for more than twenty five years. Bob’s special gift is the caring compassion he learned from family in his early years. Doctors, patients and family members know that Bob takes that extra time and effort to always help his patients understand what is best for them and why. So many families request Bob for this reason. He has always been our champion, dealing with complex and challenging cases with the best of care. He never gives up on his patients, even those who do not seem to have faith in themselves. He educates, encourages and comforts them constantly telling them that they can be successful on dialysis. Bob Terrien is just one example of the many talented, dedicated and devoted team members working together to care for our patients at Physicians Dialysis.

Exemplary Practice Award -- Dialysis Technician Irma Olivier



Irma Olivier, CCHT has been working in dialysis for the better part of the last three decades. Irma passed her certification test “with flying colors” because she was always the tech with the answers for everyone. She is also the technician who is most often utilized to orient new staff to the clinic and to our latest equipment. She has worked for Physicians Dialysis in our outpatient clinic s, our home dialysis program and even in a prison setting for almost twenty years. Like so many of our staff, Irma spends extra time with her patients educating them, encouraging them, and constantly revisiting their individual needs. Irma praises her patient’s accomplishments making certain that they feel proud of their improvements. She is so caring that she refers to her patients as extended family.

Congratulations to Bob and Irma from the entire Physicians Dialysis team upon these well deserved honors.